



Your Duty of Care

Employing a young person as an apprentice or trainee

Congratulations on your decision to employ a young person as an apprentice or trainee in New South Wales.

Taking age into account

The transition from school to work is not easy, and for someone starting their first job it's a steep learning curve. No matter how committed and keen to learn, young people may need more guidance and support than mature-aged employees, especially in the early stages.

The basics

- Apprentices/trainees and their employers have obligations that are set out in the Apprenticeship and Traineeship Act and formalised through a training contract.
- Employers should be aware of their obligations under industrial, child protection and occupational health and safety legislation.
- Apprentices/trainees learn new skills through on-the-job training in the workplace as well as through formal training delivered and assessed by a registered training organisation (RTO). Young inexperienced workers may need additional help to learn work skills.
- Employers agree to work with the training organisation to ensure that the apprentice/trainee has every opportunity to learn new skills. Your training provider has experience working with young people.
- Employers should conduct a proper induction that gives the young apprentice/trainee information about the job, roles and responsibilities, staff structure and reporting responsibilities.
- Employers should take time to explain about OH&S requirements, particularly equipment and machinery, safe working practices, emergency procedures and personal protective equipment. Bear in mind that even the most basic safety precautions might need to be pointed out to a first-time worker.
- The employer needs to provide a suitably skilled and experienced mentor to supervise the young person in the workplace and ensure their welfare.
- As the legal employer, it is your responsibility to make sure that young people are not subject to bullying, victimisation, harassment or discrimination in the workplace. Note that what may be intended as a prank or practical joke can have a devastating effect on a young, immature or insecure worker. Tell the rest of your staff what you expect from them.
- Employers should also consider whether there is anyone in their workplace whose background makes them unsuitable to be in close contact with young workers. See www.kids.nsw.gov.au for your obligations as an employer.

State Training Services

Supporting Industry and Vocational Education and Training in New South Wales

Support for employers from State Training Services

State Training Services is the regulatory authority within the NSW Department of Education and Training that administers apprenticeships and traineeships in New South Wales. Employers can contact their nearest State Training Services office on 13 28 11 if they have questions or need advice about any matters relating to apprentices and trainees.

State Training Services officers will routinely contact employers or visit workplaces where young people are being employed as apprentices and trainees. Employers of school based trainees may be contacted by a teacher from the school. In each case, officers will speak to employers or workplace supervisors to make sure that they are aware of their obligations and to offer information and assistance. Their aim is to make sure that the apprentice or trainee adapts quickly to the work environment, gains experience in the workplace that complements the formal training they're receiving from the training provider and that they make a positive contribution to the business.

The State Training Services provides information for employers, apprentices, trainees, Australian Apprenticeships Centres (AACs), RTOs and other related agencies. Phone 13 28 11 from anywhere in New South Wales or visit the website www.training.nsw.gov.au. The following publications are also available on the website:

A Complete Guide to Apprenticeships and Traineeships in NSW

https://www.training.nsw.gov.au/forms_documents/apprenticeships_traineeships/fullguide.pdf

Supervising Your Apprentice or Trainee

https://www.training.nsw.gov.au/forms_documents/apprenticeships_traineeships/supervising_your_app_trainee.pdf

Specialist advice and information

- For help in registering an employee as an apprentice or trainee, contact your preferred AAC. For contact details of AACs providing free services in your area visit www.australianapprenticeships.gov.au
- For information about working with children and young people, visit the Commission for Children and Young People website at www.kids.nsw.gov.au or telephone 02 9286 7219.
- Information about school based apprenticeships and traineeships in NSW can be found at www.sbatinnsw.info or speak to the vocational education coordinator at your local high school.
- From 1 January 2010 all private sector employers are covered by the national industrial relations system. For information about wages and conditions see Fair Work Online www.fairwork.gov.au or ring 13 13 94. For information about transition arrangements for NSW employers go to www.industrialrelations.nsw.gov.au.
- For workplace safety and workers compensation matters, contact WorkCover NSW on 13 10 50 or visit www.workcover.nsw.gov.au. Safety guidelines for particular industries and occupations are available from the website.

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Students Name:	TC ID:	School:
Legal Name of Employer:		
Trading Name of Employer:		
Employer Contact:		Contact No:
Qualification:		
Duty of Care discussion conducted by:		
<i>(Name & title of STS officer / AAC representative / school representative)</i>		